

No stamp necessary if posted in the Republic of Ireland.
Postage will be paid by licensee.



Licence No. DN 5453
Customer service
Residential electricity
Bord Gáis Energy
PO Box 10943
Business reply
Dublin 1

Please allow five working days for your payments
to appear on your electricity account.

Tel: 1850 22 22 55
Email: elecinfo@bordgais.ie
Web: www.bordgaisenergy.ie

Further information for customers choosing Direct Debit

Our bill serves as prior notice of amounts to be debited from your bank account. It is important for you to note that bills are directed to the electricity account holder's address unless otherwise instructed and agreed with our electricity account holder and by completion of this mandate you accept this condition.

Debits will only be made for the amounts due as detailed on your Statement/Bill.

In the unlikely event of debits being originated in error by us, you can obtain immediate refund from your bank/building society or Bord Gáis.

You may cancel your Mandate at any time by simply advising your bank/building society in writing and informing us accordingly.

Bord Gáis reserves the right to decline/cancel Direct Debit instructions in certain circumstances.



**Residential
electricity**
Payment options
made easy



BGE/RE/POME/0409

There are so many easy ways to pay

Your Bord Gáis Energy electricity bill will be issued to you every two months. Payment is due within 14 days of the bill date. As you will see, we provide a number of convenient options for paying your bill. Whichever payment option you choose, please make sure you have your bill to hand.

The payment options open to you may depend on the tariff you are on. We offer an additional discount to new customers choosing to pay by Direct Debit.

Direct Debit

Direct Debit is the easiest way to pay your bill. You can sign up to Direct Debit by phone or by filling out the attached form and returning it to us by Freepost.

If you wish to sign up over the telephone please have your bank account details to hand and call the number below.

Tel: 1850 22 22 55

24 hour telephone payment service

You can pay with your Laser or credit card. You can also check your account balance, last payment amount and date and last bill date.

Tel: 1850 22 22 55
English/Irish service

Tel: 1850 22 22 54
Russian/Polish/Mandarin Chinese service

Cash

At any retail outlet where you see PayPoint, Payzone or PostPoint signs and at any Post Office. You can pay your bill in full or make a part payment to a minimum of €20. Please have your bill with you.



Cheque

Please make your cheque payable to Bord Gáis Energy. Send your cheque, together with your completed bank giro credit transfer slip, to **Customer service, Residential electricity, Bord Gáis Energy, PO Box 10943, Dublin 1.**

Please do not send cash in the post.

Please allow five working days for payments to appear on your account.

Direct Debit mandate form

Please complete and sign this form, detach at the perforation, seal to form a confidential envelope and return to us.

Originator: **Bord Gáis, PO Box 10943, Dublin 1**

Originator identification number: **300249**

Originator reference: **Bord Gáis**

Electricity account number:

Name of electricity account holder:

Address (to which electricity is supplied):

BANK/BUILDING SOCIETY DETAILS

Bank/Building Society:

Branch:

Address:

Account name:

Sort code: Account number:

Banks/Building Societies may decline to pay Direct Debits from some types of accounts.

Your instructions to the bank/building society and signature

- I instruct you to pay Direct Debits from my account at the request of Bord Gáis.
- I understand that the amounts may vary.
- I understand that Bord Gáis may change the amounts and dates only after giving me prior notice.
- I will inform the bank/building society in writing if I wish to cancel this instruction.
- I understand that if any Direct Debit is paid which breaks the terms of this instruction, the bank/building society will make a refund.

Signature: Date:

2nd Signature: Date:

Fold and seal edges

When form is complete, tear along the perforation, fold the page in half and seal the edges

Tear along perforation