



Sign up to
Direct Debit
and you could
WIN an iPhone

15% OFF
children's
bedtime
lamps



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Welcome to At home

With frosty nights and icy winds, there's no better excuse to curl up on the couch with a cuppa and a great book. You'll find a page-turner to tickle your fancy in our latest issue of At home and could even pick up a freebie in our great **Book Club competition**.

You'll also find some **handy lighting tips**, which our Home Team have been busy devising. They'll brighten up your day no end by helping to cut your costs. And as an added bonus, we have a great offer from our **online shop** on two comforting bedside lamps for kids with a Ladybird or a Bee to choose from.

We've also included a simple **guide to reading your meter** so you can ensure you're only paying for the electricity you use.

And last but not least, we've launched an exciting competition with the chance to **win 1 of 10 iPhones** when you sign up for **Direct Debit**.

I hope you enjoy your latest copy of At home and if you've any questions, just drop us an email on athome@bordgaisenergy.ie. Remember, we're here to help.



TRACY KENNEDY *Head of Customer Operations*
BORD GÁIS ENERGY

VITAL STATS

4

We have four top lighting tips so you can start saving on your electricity costs.

15%

The reduction you can avail of this month on children's bedtime lights from our online shop.

12

We have two sets of 12 of the best winter reads to giveaway in our Book Club competition.

Light up on those wintry days for less



Visit
shop.bordgaisenergy.ie
to save 15% on
children's
lamps

Our Home Team have been doing their homework so we can help you lighten the load without leaving you in the dark. These simple lighting steps can be applied straight away to start saving on your electricity costs.

- 1** When leaving a room, simply switch off the lights. OK, we know it's an obvious tip, but how many of us actually do it?
- 2** Where possible, replace ordinary light bulbs with Compact Fluorescent Lamps (CFLs). They use a fraction of the electricity in comparison, and last about 10 times longer depending on the bulb type.
- 3** Instead of lighting an entire room, focus on directing light where you need it by placing lamps in various corners.
- 4** Install motion sensors and timers for outside lights to cut costs and increase security.

By following these few practical tips, you can save energy while enjoying the benefits of clean and efficient energy from Bord Gáis Energy.

For a full list and detailed information on energy efficiency products such as CFL bulbs, motion sensors and much more visit shop.bordgaisenergy.ie

Helping you stay in control with Direct Debit

We like to make it as easy as possible for our customers to manage their account and pay their bills. It's why our Direct Debit service is all about convenience and minimum hassle.

Sign up for Direct Debit and you could **WIN** an iPhone

Direct Debit

Direct Debit is the easiest way to pay your bill. Once you sign up, you'll receive your bi-monthly bill as usual. You don't have to organise payment as it will be automatically debited from your account.

How to sign up for Direct Debit:

It's easy to set up a Direct Debit with Bord Gáis Energy and a far more convenient way to pay. Simply register for online account management at **bordgaisenergy.ie** or get in touch with us on **1850 632 632**. Please remember to have your bank account details to hand when calling us.

You can also fill in the Direct Debit mandate form which can be found on the back of your electricity bill and send it to us by Freepost.

Choose Direct Debit for:

- Automatic payment
- No queuing
- No cheques



Your account online

By registering your account online, you can keep an eye on your account as well as view and pay your bill. To register, log on to **bordgaisenergy.ie**

If you are having difficulty paying your electricity bill, please contact us on **1850 22 22 51** so we can discuss your options.

Sign up to Direct Debit before 10th February 2011 and be in with a chance to win 1 of 10 iPhones.

Visit **bordgaisenergy.ie/iphonecomp** to find out more. Terms and Conditions apply.



Save 15%,
now only
€16.95



Shop online for great savings



FREE
shipping

Our online shop offers great value on a whole variety of high-quality, energy-saving products ranging from energy-efficient kettles to power-saving plugs.

This month you can avail of a **15% reduction** on perfect bedtime companions for children.

The Philips Red and Yellow Lumigos Guidelights produce a comforting glow and automatically switch on without dazzling, when there is movement nearby. Ideal for night time orientation, you can choose a Ladybird or a Bee to send your little ones happily into the land of nod.

The Philips Lumigos Guidelights provide a soft ambient light for children and are:

- Battery operated - no need to connect to mains while in use
- Cool to the touch with its LED technology
- Safe and easy to use
- Easy to charge
- Freestanding
- Motion sensitive for automatic switch on

Save 15% on a Philips Lumigos Guidelight at shop.bordgaisenergy.ie now. Offer ends 10th February 2011.

Have you started thinking beyond?

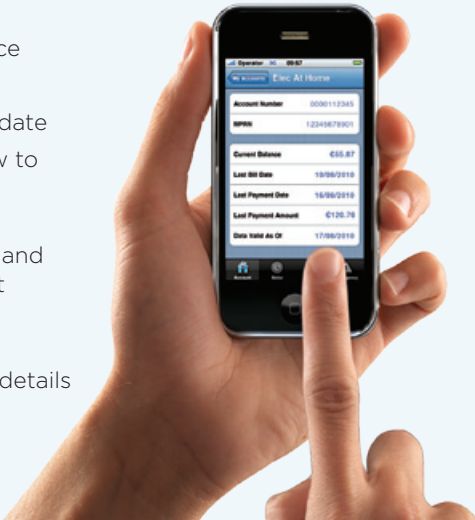
Sign up for Direct Debit and you could WIN an iPhone

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At home

If you're one of our customers who downloaded our Think Beyond App for iPhone, we'd like to thank you for launching the App in style and helping to make it a phenomenal success. We're delighted it's proving so useful to so many of you.

The free Think Beyond App for iPhone, puts your account information at your fingertips - you can view:

- Your current balance
- Your last bill date
- Your last payment date
- Instructions on how to read your gas and electricity meters
- Safety information and emergency contact numbers for gas and electricity
- Important contact details



To download the **Think Beyond App for iPhone** for free, go to bordgaisenergy.ie/thinkbeyondapp

And for your chance to win a free iPhone, see page 4!

Reading your meter correctly could save you money

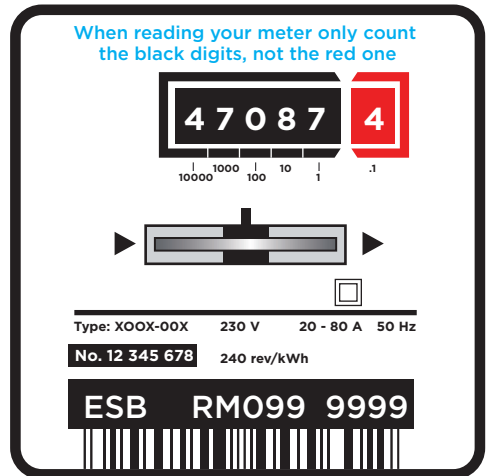
At Bord Gáis Energy, we want to make sure you only pay for the electricity you use. After all, the reason you switched in the first place was to save money. Sometimes it's necessary to estimate your bill in the absence of a reading. You can increase the accuracy of your bill by submitting a reading yourself.

There are two main types of meter:

The Single Tariff Meter records electricity usage on one dial.

The Double Tariff Meter has two dials; one for daytime consumption and the other for night usage.

If you receive an estimated bill, you can submit your own meter reading



To read your meter and submit a reading:

- All you need is your MPRN number, which can be found on your bill
- Then simply note the meter reading shown from left to right
- Make sure you write down any zeros including any at the start of the reading
- Ignore the figure in red
- If you have a Double Tariff Meter, note both night and day readings

If you receive an estimated bill, check your meter by following the steps above to see if there is a significant difference between the estimate and what's on the meter.

To submit, call 1850 337 777 where you'll be guided through the process in a step-by-step fashion.

Bord Gáis Energy **BOOK CLUB**



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At home

Guide to the best Winter reads

Nothing beats a gripping read when it comes to whiling away those wintry evenings, and we've compiled a list of some of the best Irish books of the year to choose from. Indeed, many of them were shortlisted for the Bord Gáis Energy Irish Book Awards 2010. There's a page-turner to suit everyone and we're giving away two sets of these great winter reads, so be sure to enter our competition.

We have two sets of each of these 12 books to give away. To be in with a chance of winning one of these sets just answer the following question:

Name the winner of the lifetime achievement award at the Bord Gáis Energy Irish Book Awards 2010 which took place on 25th November 2010.

Hint: you will find the answer on bordgaisenergybookclub.ie

Email your answer with your name, address and a contact telephone number to competitions@bordgais.ie with 'Best Winter Reads' in the subject line or send your postal entry to Bord Gáis Energy, Best Winter Reads Competition, PO Box 10943, Dublin 1.

Closing date for entries is 5pm on 10th February 2011.

The prize draw will take place within five days of the closing date and the winners will be notified before 18th February 2011. Terms and Conditions apply.

Visit www.bordgaisenergy.ie/athomeelectricity-tcs or apply to us in writing for a copy.

WIN
a complete set
of these great
winter reads



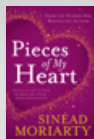
**Ask Amy Green:
Bridesmaid Blitz**
by Sarah Webb
Walker Books



Wasters
by Shane Ross
& Nick Webb
Penguin Ireland



Football Man
by Johnny Giles
Hachette



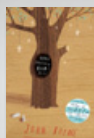
Pieces of My Heart
by Sinead Moriarty
Penguin Ireland



**The Heart and
the Bottle**
by Oliver Jeffers
Harper Collins



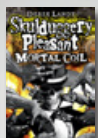
**On the Road with
Mavis and Marge**
by Niamh Sharkey
Walker Books



**Noah Barleywater
Runs Away**
by John Boyne
David Fickling



**Dark Times
in the City**
by Gene Kerrigan
Vintage



**Skulduggery
Pleasant:
Mortal Coil**
by Derek Landy
Harper Collins



Room
by Emma
Donoghue
Picador



**The Beaut.ie
Guide to Gorgeous**
by Aisling
McDermott
Gill & Macmillan



**Adam's Pirate
Treasure**
by Benji Bennett
Adams Printing
Press