



# Electricity At home

April 2011

Make your life  
easier with  
Online Account  
Management

Your chance  
to win 1 of 10  
iPads  
inside!

## IN THIS ISSUE

|  |          |
|--|----------|
| <b>Online Account Management</b> - Your account at your fingertips | <b>3</b> |
| <b>Online Shop</b> - Innovation and efficiency together            | <b>4</b> |
| <b>Sponsorship</b> - Sonia leads the way in Cork                   | <b>6</b> |
| <b>Smart Savings</b> - Simple energy saving tips for your home     | <b>8</b> |

# Welcome to At home

**W**e can scarcely believe it's April already – how 2011 is flying by. We hope that your year has been happy and healthy so far.

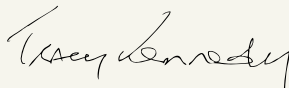
For those of you who haven't signed up for **Online Account Management**, sign up today and you could win one of ten amazing **iPads!**

It really is all online these days, as we give you a sample of some of the most innovative energy saving products available in our **Online Shop** that will brighten up your home inside and out.

And to help you save as much energy as possible around your home, we've put together a list of **energy saving tips** that can make a big difference to your pocket and to the environment.

For all the enthusiastic runners amongst you, we bring you the Bord Gáis Energy **Cork City Marathon** lead by champion runner Sonia O'Sullivan, that is due to kick off on 6th June 2011.

I hope you enjoy your latest copy of At home and remember, we're here to help.



**TRACY KENNEDY** *Head of Customer Operations*  
BORD GÁIS ENERGY



Bord Gáis Energy  
Winner of 'Innovation in Customer-led Efficiencies'  
at the Customer Contact Association Excellence Awards 2010

We'd love to hear your feedback or if you have any questions, just drop us an email on **[athome@bordgais.ie](mailto:athome@bordgais.ie)**



Sign up today  
and you could  
win 1 of 10  
iPads!

# Access your account no matter where you are

Online Account Management gives you complete control of your account no matter where you are. Accessible anytime, it means you can view, pay and receive your bills online.

**Make your life easier with Online Account Management:**

- View recent transactions on your account
- Check when your next bill is due and pay it online
- Review and request changes to your account details
- Sign up for Direct Debit online and make paying your bill even easier

- Switch to Paperless Billing so all your bills are viewed online
- View current and historic bills (the last 13 months)
- Submit feedback and tell us what's working best for you
- Add multiple accounts, handy for when you have more than one property

Signing up is quick and easy. All you need to have to hand is your account number and your name as it currently appears on your bill.



We've got ten **iPads** to give away to ten lucky winners. To be in with a chance to win all you have to do is sign up to Online Account Management by 10th June 2011 at **[bordgaisenergy.ie/ipad](http://bordgaisenergy.ie/ipad)**

Terms and Conditions apply. Customers already signed up to Online Account Management are also eligible for this competition.

# Start making energy savings today at the **Bord Gáis Energy Online Shop**



Get free shipping on selected items!



With a wide range of some of the most innovative and energy efficient products on the market, the **Bord Gáis Energy Online Shop** is the perfect solution to turn your house into an energy efficient home, inside and out.

Visit [shop.bordgaisenergy.ie](http://shop.bordgaisenergy.ie) where you'll find the full range of innovative energy saving products to make your house a home.

# It's the little things that make a big difference

## EcoZone Washer Balls

This wonder product is a natural alternative to conventional washing powders, making it ideal for sensitive skin. Reusable up to 150 washes, you'll never have to buy washing powder again.



ONLY  
€13<sup>99</sup>

15% off the  
quoted price  
when you  
buy both  
products



ONLY  
€11<sup>99</sup>

## EcoZone Dryer Balls

The dryer equivalent of the Eco Zone Washer Balls, these dryer balls are scientifically proven to soften your clothes naturally, making them easier to iron and reducing your drying time by up to 25%.

## AN EXCLUSIVE OFFER JUST FOR YOU

Get **15% off** the quoted price when you purchase the Ecozone Washer and Dryer Balls together at

[shop.bordgaisenergy.ie](http://shop.bordgaisenergy.ie)

What's more, you'll also receive a **free Philips Spot-On Light**. Perfect for adding

light to dim hallways or dark cupboards, the **Philips Spot-On Light** is a convenient motion sensitive light source that doesn't need a mains connection or light point.



Free  
Spot-On  
Light worth  
€10<sup>25</sup>

To avail of this fantastic offer, visit  
[shop.bordgaisenergy.ie](http://shop.bordgaisenergy.ie) today.



# Sonia leads 10,000 on the streets of Cork

Irish Olympian and Bord Gáis Energy Cork City Marathon Ambassador Sonia O'Sullivan will lead the field in this year's event on June Bank Holiday Monday and she'll be running the full marathon, her first since Boston in 2008.

This year, to celebrate our third year sponsoring the event, there are three ways to run! The marathon team have introduced a dedicated Half Marathon to add to the full event and of course the hugely successful team relay which will see over 1,500 teams of between two and five people take to the city streets of Cork.

Sonia has been busy recruiting her team of full marathon runners to join with her in supporting the Children's



Leukaemia Association, which provides backup and assists families during the course of their child's treatment at the Mercy University Hospital, Cork.

**Check out [corkcitymarathon.ie](http://corkcitymarathon.ie) for more information and to download an application form. You can also follow us on [twitter.com/thecorkmarathon](https://twitter.com/thecorkmarathon)**

## WIN A WEEKEND AWAY IN CORK

To celebrate the Bord Gáis Energy Cork City Marathon on 6th June 2011, we're offering one lucky Bord Gáis Energy customer the chance to win a weekend break for two in the Maryborough Hotel and Spa in Cork.

Ten runners up will also receive a voucher for a spa treatment at the Maryborough Hotel and Spa.



To be in with a chance to win this fantastic prize, simply answer the following question:

**Q. Who is the Bord Gáis Energy Cork City Marathon Ambassador?**

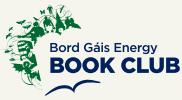
Email your answer with your name, address and a contact telephone number to [competitions@bordgais.ie](mailto:competitions@bordgais.ie) with 'Cork City Marathon' in the subject line or send postal entries to Bord Gáis Energy, Cork City Marathon, PO Box 10943, Freeport, Dublin 1.

Closing date for entries is 5pm on 8th May 2011. The draw will take place within five days of the closing date. Terms and Conditions apply.



## Readiscover

The 2011 Bord Gáis Energy Readiscover Your Local Library campaign has been a great success and we were honoured to be joined by some of the best authors Ireland has to offer including the wonderful Benji Bennett, Brent Pope, Paul Howard, John Boyne, Sinead Moriarty and many more. Don't forget, if you missed any of the events and would like to see your favourite authors in their local libraries, just log onto **readiscover.ie** or follow us on **facebook.com/BordGaisEnergy**



## Book Club

If you are not already a member of the Bord Gáis Energy Book Club, now's the time to get online and find out about our great summer promotion. We are giving away **five Kindles** exclusively to our Bord Gáis Energy customers. For more details just log onto **bordgaisenergybookclub.ie** and all will be revealed!



## U21 Hurling



The 2011 Bord Gáis Energy GAA Hurling U21 All-Ireland Championship gets underway in May and it's hard to believe that this is our third year as proud sponsors of the competition!

As you've come to expect, we're all set to

bring you the stories, scores, previews and match reports on our dedicated website, Facebook and Twitter pages:

- **breakingthrough.ie**
- **facebook.com/BordGaisEnergy**
- **@BGEHurlingU21** (Twitter for daily conversation)
- **@LiveU21Hurling** (Twitter for all the live action)

# Make instant savings the smart way

## Energy saving tips for your home

We're all about smart savings, especially on your energy costs. With these **eight top energy saving tips**, you can make instant savings on your energy and heating bills for your home. Give them a go and you'll soon notice the difference.

- 1 Many people keep their thermostat too high. Check it and if its above 20°C turn it down. Lowering your thermostat by just 1°C will knock 10% off your heating bill.\*
- 2 Insulating your attic and walls could save you 30-40% on your home heating bill.\*
- 3 Switch appliances off rather than leaving them on standby. This will save up to 20% of your appliances' energy use.\*
- 4 Paint the surfaces of rooms, including ceilings, with light colours instead of dark. Light colours reflect up to 80% of incident light while deep, dark colours might reflect less than 10% of incident light.\*
- 5 Turning your computer off at night instead of leaving it on will save on average 25% of its annual energy cost. Remember you should turn off your computer whenever you are not going to use it for more than an hour.\*
- 6 Heating hot water accounts for 64% of energy consumption in the home. Try to use it only when it's needed.\*
- 7 90% of the energy consumption of washing machines goes on heating the water. Wash clothes whenever possible in cold or cool water.\*
- 8 Consider replacing as many of your light bulbs as possible with CFLs. Replacing three conventional light bulbs with CFLs can save a household up to €37 per annum.\* For a full range of CFL bulbs, visit our Online Shop at **shop.bordgaisenergy.ie**

\*Source: Sustainable Energy Authority of Ireland

For lots more energy efficiency tips for your home visit **[bordgaisenergy.ie/energy-efficiency/home](http://bordgaisenergy.ie/energy-efficiency/home)**, so you can start making instant savings today.