

Cut down your bills with the Better Home Bonus Insulation package



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# Welcome to At home

Summer is finally here and already we've seen the first glorious rays of sunshine appear, so no doubt you'll be spending more time outside enjoying your garden. That's why we've put together **a few safety tips** for you to keep in mind when outdoors.

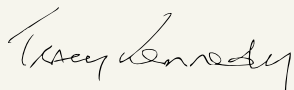
We've also got a handy section on how to **submit your own meter reading**. It's quick and easy and you can do it at a time that suits you.

We introduce you to the **Better Home Bonus Insulation package**, so you can insulate your house and save money while looking forward to an extra cosy home when winter arrives.

Speaking of saving energy and money, don't forget to check out our **Online Shop** for essential energy efficient products for your home.

In our sponsorship section, we have a special interview with **Paul Howard**, author of the infamous Ross O'Carroll Kelly book collection.

I hope you enjoy your latest copy of At home and remember, we're here to help.



**TRACY KENNEDY** *Head of Customer Operations*  
BORD GÁIS ENERGY

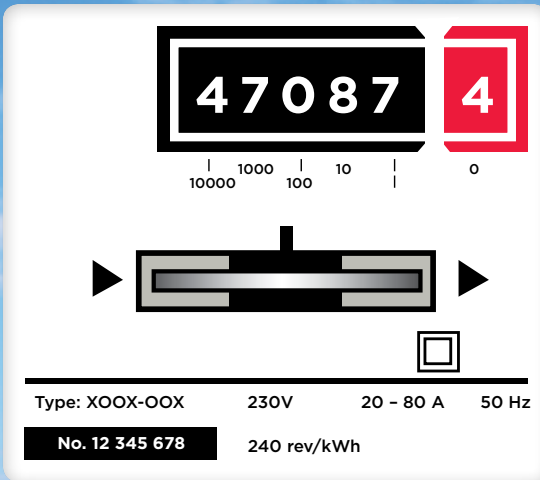


Bord Gáis Energy  
Winner of 'Innovation in Customer-led Efficiencies'  
at the Customer Contact Association Excellence Awards 2010

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We'd love to hear your feedback or if you have any questions, just drop us an email on **athome@bordgais.ie**

## HOW TO SUBMIT YOUR METER READING



The reading on this meter is 47087.



# Submitting your meter reading – what you need to know

At Bord Gáis Energy, we always want to make your life easier. That's why we want to let you know how to submit your own meter reading.

As you may already know, your electricity meter is read four times a year. This means that four of your bills are based on actual meter readings. The remaining two bills will be based on estimates.

To submit your reading, all you need to have to hand is your MPRN number, which can be found on the top right of your electricity bill, and your meter reading.

Remember when reading your meter to only count the black digits and not the red one.

Call **1850 33 77 77** or log onto **[bordgaisenergy.ie/meterread](http://bordgaisenergy.ie/meterread)** today to submit your own electricity meter reading.



## Keeping you **safe outdoors**

Thanks to brighter days and that stretch in the evenings, now's the perfect time to enjoy your garden and catch up on outdoor jobs like cutting the grass or trimming the hedges. To make sure that you stay safe when tackling these jobs, here are some useful safety tips to keep in mind:

- Follow the manufacturer's safety instructions on any electrical device you are using.
- Always use an earthed power point and extension lead when using electric mowers, trimmers and other tools.
- Remember to use a plug with a trip switch or RCD (Residual Current Device) to help prevent electric shocks.
- Never touch a damaged power lead – switch off the supply immediately at the power point, disconnect the appliance and replace the lead.
- Never place ladders or any metal items on the lead – they may cut through the lead's electrical insulation.
- Make sure electrical devices are protected from the rain and spray from power hoses and sprinklers.
- Never leave appliances or tools unattended when plugged in.



For added garden safety, why not check out our range of stylish wireless garden lights that don't require any wires or cables at [shop.bordgaisenergy.ie](https://shop.bordgaisenergy.ie)



# Energy saving products, always at your fingertips

The Bord Gáis Energy Online Shop is home to some of the most innovative and energy efficient products on the market. From energy saving items to eco friendly products, the Online Shop is the place to save energy and money.

**FREE Philips SpotOn sensor light worth €10.50 with any purchase**



## Monitor your energy and start saving today

The OWL Wireless Electricity Monitor is a small but powerful little tool for your home in more ways than one.

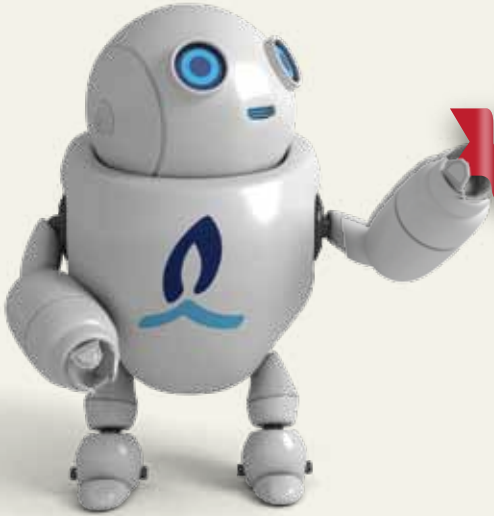
Completely wireless and simple to install, it provides you with up to the second information on how much electricity you're using in terms of power, cost and your carbon footprint.

This means you can see in real time the benefits of turning off electrical devices at home which could amount to savings of hundreds of euro per year.

**ONLY €49<sup>99</sup>**



Buy the OWL Wireless Electricity Monitor and a whole range of energy efficient products for your home, at [shop.bordgaisenergy.ie](http://shop.bordgaisenergy.ie) today



# Insulate your home and cut down your bills

Now that summer has officially arrived, there's no better time to get your home insulated so that it's warm and cosy come winter. A properly insulated house not only saves energy, it will also save you money.

**Complete home insulation  
from just €99 per month\***

**Savings:**

- BGE discount **€250**
- SEAI grant **€600**

**Total savings €850\*\***

A poorly insulated roof and walls can lead to major heat loss. In fact, the SEAI calculate that as much as 30% of your heating could be lost through poor insulation meaning you end up spending unnecessary money trying to effectively heat your home. All that can be a thing of the past with our Better Home Bonus Insulation package.

Bord Gáis Energy has a combined attic and cavity wall insulation package that is carried out with minimal disruption to your home. At a great value price of just €99 a month\*, you can ensure you're getting the most out of your home heating system.

#### Attic insulation:

A Home Energy Consultant will first carry out a professional survey and identify the best type of insulation for your attic. Our Home Team will then ensure that the insulation is carried out to the SEAI recommended depth of at least 300mm, instantly reducing heat loss and saving you money.

#### Cavity insulation:

The cavity wall insulation process is simple, straightforward and causes little disruption to your home. We will

simply drill a small number of strategic holes into your external wall. Insulation material is injected into these holes and then resealed with cement that matches the original colour.

And that's it! You now have proper insulation in your home and can reap the rewards for years to come.



\*Figures based on 20% deposit, interest-free payments, over 12 months, up to a 3 bedroom home, SEAI grant approval and completion of a BER (Building Energy Rating).

\*\*This includes an €80 grant from SEAI and a €100 discount from Bord Gáis Energy towards the cost of a BER (Building Energy Rating).

Book your Home Insulation package by calling the **Home Team** on **1850 427 423** or email **hometeam@bordgais.ie** and start saving energy and money today.

## The Man behind Ross

Paul Howard, creator of the now infamous Ross O'Carroll-Kelly books recently gave his time and support to 2011 Bord Gáis Energy Rediscover Your Local Library Campaign. We have an exclusive interview with Paul especially for our At home readers...



### **How did you come up with the character Ross O'Carroll-Kelly, what sparked the idea?**

I'd been following these characters while I was covering schools rugby for many years and I'd observed them in the crowd and thought they were hilarious. I went to see a match involving two schools teams once and a player was saying to his dad "I don't give a \*\*\*\* how you think I played, just crack open the wallet" and Ross was really born in that moment.

### **How like Ross are you really?**

Nothing at all, I wish I was. People have commented to me that in Ross O'Carroll-Kelly he does and says all the things I really wished I could have done and said myself and that is one hundred percent correct.

### **Are you going to write a funny story about changing Ireland? For example our new Dáil or bankers.**

I think we need to see the funny side or else we

will just cry. I think it's a very Irish thing to look for humour in the darkest places. I've always done that. With the last Ross O'Carroll-Kelly book "Oh My God Delusion", the humour was very centred around the recession. Ross has taken that same turn as the rest of the country so I hope to continue in that vein.

To read the full interview with the talented Paul Howard, just log onto [bordgaisenergybookclub.ie](http://bordgaisenergybookclub.ie) or [facebook.com/BordGaisEnergy](https://facebook.com/BordGaisEnergy)



# Talking the talk with **Noel McGrath**

The U21 All-Ireland Championship has already got underway and it looks like it's going to be a great season. To mark the occasion, we caught up with U21 Tipperary star hurler **Noel McGrath** to hear his thoughts on all things hurling.

Here's a taster of what he had to say...

### 1. Favourite position?

Between the senior team and the Under 21s, I would have played in both midfield and in the half forwards, so anywhere there is good with me.

### 2. Earliest hurling memory?

It's probably the 1996 All-Ireland Hurling Final. Vivid memories of Tom Dempsey, Larry O'Gorman, Martin Storey and of course Liam Griffin driving Wexford on. A huge win for Wexford.

### 3. Biggest influence on career and why?

It would have to be my parents because they have always been there supporting me.

**To read the full interview visit [breakingthrough.ie](http://breakingthrough.ie)**

And as usual, we've got all the stories, scores, previews and match reports for your enjoyment on our dedicated website, Facebook and Twitter pages:

- [breakingthrough.ie](http://breakingthrough.ie)
- [facebook.com/BordGaisEnergyGAAHurlingU21s](https://facebook.com/BordGaisEnergyGAAHurlingU21s)
- [@BGEHurlingU21](https://twitter.com/BGEHurlingU21) (Twitter for daily conversation)
- [@LiveU21Hurling](https://twitter.com/LiveU21Hurling) (Twitter for all the live action)

To read the full interview visit  
**[breakingthrough.ie](http://breakingthrough.ie)**

