



**SAVE EVEN MORE ON YOUR ELECTRICITY**

# Electricity At home

October / November 2009

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# Welcome to At home

If you blinked then you probably missed it. Summer is well and truly over and the evenings are getting darker. So take five minutes and check out the tips on lighting in our latest edition of At home.

**Savings, savings, savings**, that's what this issue is all about. We've news about even lower electricity rates from Bord Gáis Energy. Read how energy efficient lightbulbs will save you money in your home. We also have two new services to help you manage your account and reduce the amount of clutter you receive through your letterbox. What's more, there's news on a Bord Gáis Energy website that has celebrities and the public swinging hurleys like crazy in order to **raise much needed funds** for two children's hospitals.

If you've any questions at all, just drop us an email at **athome@bordgais.ie**. Remember, we're here to help.



**TRACY KENNEDY** *Head of Customer Operations*  
BORD GÁIS ENERGY

Bord Gáis, members of the Bord Gáis group and/or agents acting on behalf of Bord Gáis may wish to contact you by post, telephone or in person with information about products or services which may be of interest to you. If you do not wish to receive such information, please let us know by writing to us at Bord Gáis Energy Data Protection Opt-Out, PO Box 10310, Freepost F4062, Dublin 1 (stating your name, address and account number) or by completing the Web Form on [www.bordgaisenergy.ie/dp](http://www.bordgaisenergy.ie/dp)

# Electricity from Bord Gáis Energy is still better value than ESB

We know that now more than ever everyone's looking for smart ways to save money. That's why we want you and your family to be able to enjoy your electricity for less.

From the 1<sup>st</sup> of October 2009 you'll benefit from even lower electricity unit rates. That means more money in your pocket, something we could all do with.

Take a quick look at this table to see exactly how much you're saving with our new unit rates.

DISCOUNT TARIFF	24 HOUR	NIGHTSAVER	NIGHT STORAGE		
Unit rates	Day unit rate Cent per kWh	Day unit rate Cent per kWh	Night unit rate Cent per kWh	Night unit rate Cent per kWh	Save
Standard year 1	14.40	15.38	7.61	7.61	10%*
years 2 & 3	15.20	16.24	8.03	8.03	5%*
Direct Debit year 1	14.08	15.04	7.44	7.44	12%*
years 2 & 3	15.20	16.24	8.03	8.03	5%*
Dual fuel year 1	14.08	15.04	7.44	7.44	12%*
years 2 & 3	15.20	16.24	8.03	8.03	5%*
Dual fuel Direct Debit year 1	13.76	14.70	7.27	7.27	14%*
years 2 & 3	15.20	16.24	8.03	8.03	5%*
ESB	16.00	17.09	8.46	8.46	

**All prices include VAT at 13.5%**

Tariffs applicable from the 1<sup>st</sup> October 2009.

\*The discount stated is off the applicable ESB domestic tariff unit rate and applies to the first year's consumption. Thereafter the Bord Gáis Energy standard discount tariff will apply which is guaranteed to be at least 5% below ESB unit rates for years two and three of this offer. Terms and conditions apply.

Standing charges are not discounted and are charged at the same rate as ESB standing charges

Standing charges per annum are as follows:

Urban 24 hour	€104.40	Urban Nightsaver	€143.34
Rural 24 hour	€139.20	Rural Nightsaver	€181.45
Night storage	€9.11		

Public Service Obligation levy and rebate have been set to nil from the 1<sup>st</sup> October 2009.

If you have any questions about these savings please visit our website at [www.bordgaisenergy.ie](http://www.bordgaisenergy.ie) or call us on **1850 22 22 55**

# Shining a light on more savings

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At home

The lights have gone out on inefficient lightbulbs. The familiar old lightbulbs are being phased out across Europe under a new EU regulation. It's out with the old and in with the new, as they are replaced by more energy efficient alternatives. These new lightbulbs last longer and are more energy efficient, so as well as helping the environment they'll also help you by putting a little extra money in your pocket.

**DID YOU  
KNOW**

replacing 4 conventional  
lightbulbs with CFLs can  
save a household up to  
€20 per annum.



## Here are some **smart energy saving tips** from the experts at Power of One

- 1** Dimmers are great as they allow you to only use the level of lighting you require at any time and so control the amount of energy you use. (Dimmers cannot always be used with CFLs so check the product packaging or manufacturers details before use).
- 2** Movement sensors, time delay switches etc., are all available to improve lighting efficiency, but good manual operation of lighting in the household is always vitally important.
- 3** Dirt can reduce lamp efficiency by 20-25% so get that duster out.
- 4** Try to always turn off lights when you leave a room.
- 5** Finally, avail of daylight! When getting out of bed in the mornings, open the curtains rather than turning on the lights.

## Staying safe when replacing lightbulbs

**IN ORDER TO MAKE THEM SO EFFICIENT, CFL BULBS CONTAIN MERCURY. BE EXTRA CAREFUL WHEN INSTALLING THEM:**

Hold them by their plastic body, rather than the glass, to reduce the risk of the bulb breaking.

If a breakage occurs, open a window and then leave the room for at least 30 minutes.

Use a damp cloth or sticky tape to clear up the glass not a vacuum cleaner, and dispose of all cleaning materials afterwards.

Ventilate the room the next few times you vacuum.

# Your account at your fingertips

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At home



**As well as saving you money, we're making it easier for you to manage your Bord Gáis Energy account. With online account management you get greater control of both your account and your costs.**

**From the comfort of your own home you can...**

- View your bill and transactions
- Check when your next bill is due and pay it online
- Review and request changes to your account details
- Sign up for Direct Debit

Getting started couldn't be easier - all you need is your account number and your name as it currently appears on your bill. So log on today and get registered for all the benefits of online account management at [www.bordgaisenergy.ie](http://www.bordgaisenergy.ie).

## Cut the clutter with paperless billing

Reduce the amount of paper you receive through the post and do your bit for the environment at the same time by signing up for paperless billing. Instead of getting a bill on paper, you'll simply receive an email notification when it's ready to be viewed online. It couldn't be easier. Paperless billing makes it easier to file and retrieve old bills as you can view your entire billing history online. With paperless billing you can still use the same payment options of Direct Debit or online payment. What's more, if you ever decide to, you can easily switch back again with just a few clicks of the mouse anytime.



# Getting started...

**Once you've registered for an online account just log onto [www.bordgaisenergy.ie/paperless](http://www.bordgaisenergy.ie/paperless) and then:**

- Click on the paperless billing option on the left hand side of the screen.
- Turn on paperless billing in the make me paperless section that appears and you won't receive another bill through the post.
- Once you've opted to use paperless billing we will send you a confirmation email.

**THE ENERGY TO BREAK THROUGH**

**Bord Gáis Energy**  
GAA Hurling U21 All-Ireland Championship

Love Hurling? We do too.  
Here's the challenge. Showcase your best, worst or funniest hurling skills and tricks on video. Your video could end up in the final cut alongside our hurling ambassadors! For each video uploaded we will donate €2 to a Children's Charity.  
So get your hurl, sliotar and Pass It On now...

**SUBMIT YOUR VIDEO**

CHILDREN'S CHARITIES VIEW THE PRIZES

recent videos > winners > 2009 championship >

**As proud sponsors of the Bord Gáis Energy GAA Hurling U-21 All-Ireland Championship, Bord Gáis Energy recently launched [breakingthrough.ie](http://breakingthrough.ie). Celebrities, sport stars, GAA heroes and fans grabbed a hurl and a video camera to help raise much-needed funds for Temple Street and Crumlin Children's Hospitals.**

We asked people from all over the world to send in a video of them 'Passing on' a sliotar from shot to shot. So far Irish rugby hero Shane Horgan, Dublin GAA All-star Bernard Brogan, RTÉ's Marty Morrissey and Ireland soccer international Stephen Hunt have taken part.

Bord Gáis Energy is donating €2 for every video that the public upload to the Breaking Through site. The fantastic response so far has seen footage of a great mix of skills and some of the best and the worst tricks that can be done with a sliotar and a hurl. Whether you're the next DJ Carey or the next Jim Carrey it's the taking part that counts - you will be raising money for two very worthy causes. So go on, give it a lash.

Visit the site and upload your footage now at: **[breakingthrough.ie](http://breakingthrough.ie)**