

energy by nature · harnessed by  **BORD GÁIS**
ENERGY SUPPLY

at home

with Bord Gáis Energy Supply

- Your bill explained
- Cut down your costs, not your comfort this summer
- Register online and you could win 1 of 90 One4all vouchers
- Call our automated telephone service and you could win a weekend away
- Introducing Kevin Dundon - world celebrity chef

Your bill explained

To help you understand your Bord Gáis Energy Supply bill more clearly, we have a step-by-step explanation of the items that appear on your bill.

Each number below corresponds to a number on the bill. (seen on the right hand page).

1. The address the bill is sent to for payment
2. This is the period for which gas consumption is billed
3. This is your Bord Gáis Energy Supply account number
4. Your meter number which is unique to the physical meter. If your meter is replaced the meter number will change
5. Your present and previous meter readings are shown. If the figures are followed by an 'A' an adjustment has been made to the previous bill. A 'C' denotes that the reading has been taken by a customer. An 'E' indicates an estimated reading, this will be corrected at the next actual reading
6. This figure represents the volume of natural gas used. This can be shown in either cubic metres (m^3) or hundreds of cubic feet (hcf)
7. The conversion factor used to convert the volume of gas used to an equivalent number of kiloWatt hours (kWh)
8. The figure in kWh for which you are being billed

9. The GPRN (Gas Point Registration Number) is a unique 7 digit reference number used to identify your gas meter connection point
10. The AC band is the Annual Consumption band. It is a letter associated with the estimated annual gas usage. There are 5 bands and further detail is on the back of the bill
11. Details of your tariff. The tariff displayed is the standard tariff which has a standing charge of €56.75 per annum. This equates to 13.7 cent per day. There is also a single unit rate of 5.118 cent per kWh of gas used. Amounts quoted include VAT
12. The total amount due for payment

For all other queries you may have concerning your natural gas bill contact Bord Gáis Energy Supply on **1850 632 632** or visit www.bordgaisenergysupply.ie

BORD GÁIS
ENERGY SUPPLY

A.N. Other
Bill to House
Any Street
Dublin

BILLING PERIOD: 24 Jan 08
20 Mar 08
DATE OF ISSUE: 25 Mar 08
ACCOUNT NUMBER: 123456789

METER NO.	METER READINGS	CONVERSION	GAS USED	GPRN	AC BAND
123456	5526 4764	762 m ³ 11.3911	8680	0166107	C

TARIFF	AMOUNT
Standard Tariff	
Gas Used kWh 8680 @ 4.509c	€391.38
Standing Charge 57 days at 13.7c/day	€7.81
V.A.T. @ 13.5% on €399.19	€53.89
TOTAL	€453.09

CREDIT FINANCE INCLUDED: None
PLEASE PAY BY: Direct Debit @ Apr
TOTAL: €453.09

BORD GÁIS
ENERGY SUPPLY

CASHIER'S STAMP & INITIALS

A.B. BANK
90-1 WESTMORELAND ST.,
DUBLIN 2
A/C NO. 1302716
SWIFT CODE: BSBG3333
BIC: BSBG3333
IBAN: IE91 9000 0000 0000 0000 0000

CUSTOMER A/C NO. 123456789

BANK BIRD CREDIT TRANSFER

€

TOTAL 453.09



Cut down on your costs, not your comfort this summer

We all like to be comfortable, but did you know that there are simple ways you can save energy and money without sacrificing your comfort?

- You can reduce loss of heat through windows by keeping curtains closed at night and making sure curtains don't hang over radiators
- If you put a lagging jacket on your hot water cylinder to keep water hotter for longer, it will pay for itself in energy savings in 2-3 months

And when you're heating water in your home, bear in mind some key points to ensure you aren't wasting energy:

- A typical shower uses only one fifth of the energy required for a bath
- Taps with spray nozzles use water more economically
- Never leave taps dripping or running unnecessarily
- Have a thermostat fitted to your hot water cylinder so that energy is not wasted overheating the water
- Lag pipes in unheated areas of your home such as your attic

So why not make a few changes in your home this summer? As well as helping the environment by using less energy, you'll be saving yourself money. If you would like a free energy efficiency tips brochure please contact us at **1850 632 632**.

Register for your chance to WIN one of ninety €100 One4all® vouchers!

By logging onto www.bordgaisenergysupply.ie, you can avail of a host of services designed by Bord Gáis Energy Supply to help you deal with many of your natural gas needs. Some of the benefits of registering for online account management include:

- View your bill and transactions online
- Pay your bill online
- Check when your next bill is due
- Submit a meter reading
- Sign up to Direct Debit
- Book a boiler service
- Manage multiple accounts

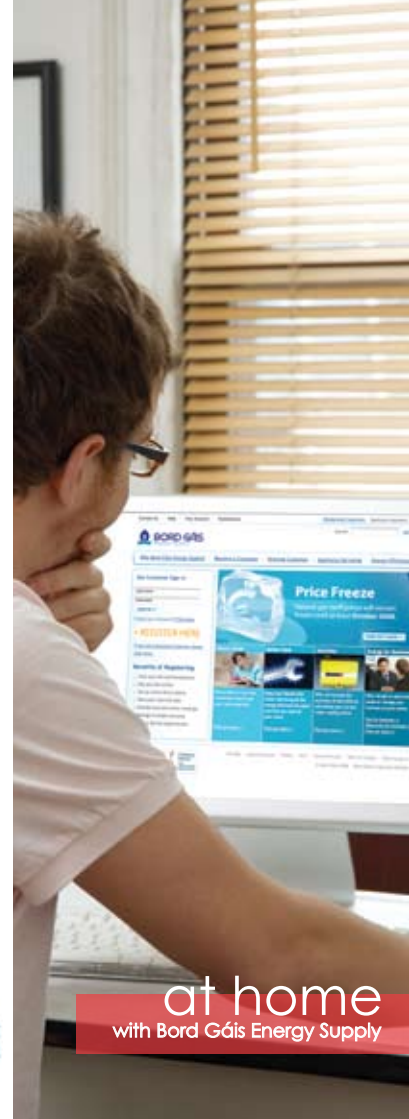


Apart from a whole host of benefits that come with registering on www.bordgaisenergysupply.ie, by signing up between 5th June 2008 and 29th August 2008 you could be in with a chance to win one of ninety €100 One4all vouchers!

With 4,000 outlets nationwide, you are spoiled for choice. Log on to www.one4all.ie and start planning your shopping spree.

To register all you need at hand, is your account number found at the top of your bill and your name exactly as it appears on your bill.

Terms and conditions apply: One winner will be picked each day from customers who register between the 5th June 2008 and 11th August 2008. Customers who have already registered will also be entered in one draw during the promotion period. The prize is limited to customers on a residential tariff and the value of the prize is limited to €100 for each draw. Full Terms and Conditions apply and are available on written request to Bord Gáis Energy Supply, Terms and Conditions Request, PO Box 10943, Dublin 1, or may be viewed online on www.bordgaisenergysupply.ie



at home
with Bord Gáis Energy Supply

Store locators

find your nearest Bord Gáis Energy Supply store

Choosing a natural gas appliance has never been so easy. Just step into your nearest Bord Gáis Energy Supply store. See below for details.

Mowlds Heating

259 Crumlin Road
Crumlin
Dublin 12
01 4559837

Hagim Gas

6 Partnership Court
The Ramparts
Dundalk, Co. Louth
042 9337618

Rathmines Gas

135 Upper
Rathmines Road
Rathmines, Dublin 6
01 4967102

Dun Laoghaire Gas

72 Upper Georges St
Dun Laoghaire
Co. Dublin
01 2801322

Byrne Gas

52 The Glen
Waterford
051 855593

DC Heating

103 Malahide Road
Donnycarney
Dublin 5
01 8315566

The Gas Man

28 Fassagh Ave
Cabra
Dublin 7
01 8686022

Newbridge Gas

Toughers Business Park
Naas
Co. Kildare
045 449236

Gas Junction

Gas Junction House
Finglas Village
Dublin 11
01 8361083

Make a winning call

with our automated telephone service

At Bord Gáis Energy Supply we are always looking at ways to improve our service. So we have extended our customer service centre opening hours. We are now open from 8.00am to 8.00pm Monday to Friday and 9.00am to 5.30pm on Saturdays.

If these hours still don't suit, we also have a 24 hour automated telephone service, which allows you to:

- Pay your bill over the phone
- Check your account balance
- Check your last payment date and amount
- Submit a meter reading
- Check your last bill date

Just call **1850 632 632** for our English service and Irish service, or **1850 633 633** for our Polish, Chinese or Russian service, and have your account number and GPRN number to hand which are on the top right hand side of your bill.

Dreaming of a holiday? Call and win!

Call our automated telephone service between 5th of June 2008 and 8th of August 2008 and carry out any of the above services to be in with a chance to win 1 of 10 wonderful self-catering weekend breaks for up to 6 people with Dream Ireland Holiday Homes. Ireland's leading holiday home rentals.

So call **1850 632 632** for your chance to win today!

Terms & Conditions: Reservations are subject to standard Dream Ireland terms & conditions. Valid until 20th of December 2008. Voucher does not apply during July and August. Electricity is an extra charge payable on departure by the winner. Applies to selected locations only. One winner will be picked each week from customers who use the automated telephone service by the 8th August 2008. One draw will take place each Friday from the 13th June 2008 to the 15th of August 2008. Full Terms and Conditions apply and are available on written request to Bord Gáis Energy Supply, Terms and Conditions Request, PO Box 10943, Dublin 1, or may be viewed online on www.bordgaisenergysupply.ie



HOLIDAY HOMES
Ireland's leading holiday home rentals

064 41170
www.dreamireland.com



at home
with Bord Gáis Energy Supply



Dundon's delights

Cooking at home with Kevin

Bord Gáis Energy Supply are very excited to let you know that world-famous Irish Chef Kevin Dundon will be joining us for the next few issues of 'at home'. Sharing some of his favourite recipes, Kevin will give you the opportunity to try out some delicious, easy-to-follow ideas from a renowned culinary master.

Currently chef and proprietor of Dunbrody Country House, Kevin Dundon has prepared meals for some of the most famous people in the world, including President Bush and Bono! Established by Kevin and his wife Sally in 1997 in the South-east of Ireland, Dunbrody soon became a centre of attraction for food-lovers, and is now one of the country's leading hotels and restaurants, with its own highly-respected cookery school.

Kevin's culinary career began in 1986 at The Old Schoolhouse in Dublin. He then went on to work in the world famous La Mère Catherine in Zurich, followed by some time in Canada. His wide-ranging international experience at the top of his profession means that Kevin can bring you wonderful tastes from around the world, while always remembering the importance of great Irish cooking.

With a highly-acclaimed book, 'Full On Irish' to his credit, Kevin has also appeared extensively on Irish TV, including 'No Frontiers' and 'Ask Anna' and 'The Afternoon Show', while contributing regularly to Irish radio and to the Irish Independent.

Remember to keep an eye out for Kevin's tasty mouth-watering recipes in upcoming issues of 'at home'!

Seared fillet of beef with crispy onions and horseradish dressing

This would make a wonderful Sunday lunch as it is full of complementing flavours and textures. Try to use grass-fed or organic beef that has been properly hung as the meat is definitely the hero in this dish. (Serves 4)

- 450 g/1 lb fillet of beef (well hung)
 - 1 tbsp creamed horseradish
 - 50 g/2 oz mixed salad leaves with herbs
 - 4 oven-dried country tomatoes
 - 1 tbsp olive oil
 - 2 tbsp mayonnaise
 - Squeeze lemon juice
 - 1-2 tbsp balsamic dressing
- FOR THE CRISPY ONIONS
- Sunflower oil, for deep-frying
 - 50 g/2 oz plain flour
 - 1 large onion, thinly sliced
 - Salt and freshly ground black pepper

Heat an ovenproof griddle pan until very hot. Season the beef fillet. Add olive oil to the pan, then add beef, brown well for 10 minutes on all sides until a nice thick crust is achieved. Remove and leave to stand in a warm place until the beef has relaxed, for at least 10 minutes.

To make the horseradish cream, place mayonnaise in a bowl with creamed horseradish and lemon juice. Season to taste, mix until well combined. Cover with cling film and chill until needed.

To make the crispy onion rings, heat oil in a deep-fat fryer to 180C/350F, until a small piece of white bread turns golden brown in about 30 seconds; or use a deep-sided pan and ensure that it is only half way full.

Place the flour on a plate and season generously, then use to lightly dust the onion slices. Deep-fry for 4-5 minutes or until golden brown. Spread out on kitchen paper, allow to cool and crisp up by lifting them occasionally to separate.

To serve, cut beef into slices, place the mixed salad leaves with herbs in a bowl, add enough of the dressing to lightly coat the leaves. Arrange the beef on serving plates with a dollop of the horseradish cream, dressed salad, a small pile of the crispy onion rings and an oven-dried country tomato.

