

# At home

with  **BORD GÁIS**  
ENERGY SUPPLY


Sign up for Direct Debit – and you could win a years supply of natural gas

Our new website presses all the right buttons

Enjoy the benefits of a direct approach to paying your bill

Energy saving tips for your home

Is your gas boiler over 10 years old?

Promoting sustainable forest management and recycling 

BGESAH1206



## **WIN free natural gas for a year**

**Sign up for Direct Debit before 16th February 2007 and you could be getting comfortable with a year's free natural gas!**

Think of it. A whole year of free natural gas. And all you have to do to be eligible for a chance to win this great prize is to sign up for Direct Debit by either going online at [www.bordgaisenergysupply.ie](http://www.bordgaisenergysupply.ie) or calling us on 1850 632 632.

Once you've signed up, we'll automatically enter you in our draw for free natural gas for a year. Good luck!

Terms and conditions apply and are available on written request to Bord Gáis Energy Supply, Foley Street, Dublin 1. The prize is limited to customers on a residential tariff and is to a maximum value of €1,500.

# Our new website makes it easier to click into action

From December 2006 our new website – [www.bordgaisenergysupply.ie](http://www.bordgaisenergysupply.ie) offers a whole host of new facilities. There's lots of information covering such areas as energy saving tips, moving home, getting your boiler serviced and safety. In addition, once you have registered there's a full online account management service which allows you to:

- View and pay your bill online
- Check your account balance
- Check when your next bill is due
- Review and request changes to your account details
- Submit a meter reading
- Sign up for Direct Debit

Registration is simple, all you need is your account number and your name as it appears currently on your bill. So log on and get registered for all the benefits of online account management on [www.bordgaisenergysupply.ie](http://www.bordgaisenergysupply.ie).



A man with short, graying hair, wearing a light blue polo shirt, is shown from the chest up. He is smiling slightly and looking towards the camera. His right arm is extended, with his hand pointing towards the text on the right side of the image. The background is a soft, out-of-focus light gray.

# Taking the hassle out of paying bills

**We all have things we'd rather do  
than paying bills, however, some  
ways of making payments are  
easier than others.**

## Direct Debit

Direct Debit is the easiest way to pay your natural gas bill and we offer two different ways for you to pay, Plan-Pay Direct Debit and Bill-Pay Direct Debit.

For home owners our Plan-Pay Direct Debit option means your payments are spread as evenly as possible throughout the year with payments made monthly from your bank account, helping you to budget more accurately.

With Bill-Pay Direct Debit, you are issued with your usual two monthly bill and the amount owed is debited from your bank account 14 days from the bill issue date.

Signing up for Direct Debit has never been easier as there is no need to fill out forms. You can sign up by registering on our new website [www.bordgaisenergysupply.ie](http://www.bordgaisenergysupply.ie) and choosing the 'Your Account' section or by calling us on **1850 632 632**. Make sure you have both your Bord Gáis Energy Supply account number and your bank account details to hand.

## On line

If you would like to pay your bill online using your Laser or credit card, you can do this easily by registering on our new website [www.bordgaisenergysupply.ie](http://www.bordgaisenergysupply.ie) and choosing the 'Your Account' section.

## Telephone

We also offer you the option of making your bill payment by telephone through our new automated phone-based bill enquiry and payment service. This service is available 24 hours a day, 7 days a week.

By calling **1850 632 632** and selecting Option One you can:

- Pay your bill using your Laser or credit card
- Check your account balance
- Check your last payment date
- Check your last payment amount
- Check your last bill date

# Energy saving tips for your home

You would be surprised at how easy it is to reduce the amount of energy you use at home. And to help you, we have put together a booklet called 'Energy saving tips for your home' which gives you simple everyday ways to reduce the amount of energy you use. If you wish to obtain a free copy please visit our website [www.bordgaisenergysupply.ie](http://www.bordgaisenergysupply.ie) or call us on **1850 632 632**. To get you started we have selected some of the easier energy saving tips for you below.

- If you have room thermostats fitted, turning them down by 1°C can save you up to 10% on your annual space heating costs\*.
- Check your room temperatures, the ideal living room temperature is around 20°C, while the ideal bedroom temperature is 18°C.\*
- Close your curtains at night as this will help keep the heat in. During the day pull back the curtains on south facing windows and let the sun heat up the rooms. Also, try to ensure that there are no curtains overhanging your radiators as this will channel heat towards the window rather than into the room.
- Each time you open your oven door 20% of the heat escapes, so think of limiting the amount of times you check on how your food is cooking.\*
- When cooking on the hob place lids on your saucepans to retain heat. Also make sure the saucepans are placed on the centre of the flame.

\* Statistics quoted above are sourced from Sustainable Energy Ireland.



# Is your natural gas boiler over 10 years old?

Natural gas boiler technology has improved significantly over the last 10 years and the efficiency of your current boiler may have deteriorated over time.

Modern energy efficiency controls such as room thermostats, central heating zone valves and thermostatic radiator valves are also now available to help you heat your home more efficiently.

**Replacing your natural gas boiler and installing energy efficiency controls can reduce the amount of natural gas you use by up to 25%.\***

Call us now on **1850 632 632** for an obligation free central heating survey and quotation.

\*Central heating system specification (CHeSS) best practice specifications.

## DID YOU KNOW?

The hot water you store in your hot water cylinder should be stored at 60°C. Water stored at too low a temperature can allow harmful bacteria to flourish and heating water above 60°C can be a waste of energy. Ensure your hot water cylinder has a thermostatic control fitted and also consider a new cylinder with factory applied insulation to keep your water hotter for longer.

