

At home

with  **BORD GÁIS**
ENERGY SUPPLY


Helpful services for the elderly
and people with disabilities

Save energy and save money

Call our automated telephone
service and you could win

Choose the easiest way to pay

Get great advice on a great range
of gas appliances

Promoting sustainable forest management and recycling 

Helpful services for the elderly and people with disabilities

If you need special assistance with any of the services offered by Bord Gáis Energy Supply you'll be pleased to know that we have a number of ways to make things easier for you. If you would like to avail of any of these special services you must be either;

- a person of 66 years of age or older and living alone or with other elderly people or minors.
- or a person with a mobility, hearing or visual impairment.

You can obtain an application form by calling **1850 632 632** or from our website **www.bordgaisenergysupply.ie**

Registration is voluntary.

Save energy and save money

There are lots of ways to cut your energy costs without cutting back on your comfort. Take some time to review how you use your heating. You'll find there are many ways to save energy – for example:

- If you are going to be out for a couple of hours, turn your central heating off and set your timer for when you intend to return.
- Turn your room thermostats down by 1°C – this can save you up to 10% on your heating bill. Also remember to check your room temperatures, the ideal living room temperature is around 20°C, while the ideal bedroom temperature is 18°C.*
- Keep the heat in by closing your curtains at night. On south-facing windows keep the curtains open by day to allow the sun to warm the room.
- Ensure that curtains do not overhang radiators as this can channel heat towards the window rather than the room.

For further information on saving energy around the home, we recommend you visit the website of Sustainable Energy Ireland on www.sei.ie and the power of one on www.powerofone.ie

*Statistics quoted are sourced from Sustainable Energy Ireland.

Call our automated telephone service and you could Win 1 of 10 Slim and Lite PSP's

If you need to pay a bill or check your balance, call our 24 hour automated telephone service, a convenient way to pay, and you could win yourself a new Slim & Lite PSP®, a convenient way to play games, movies and music on the go.

The service allows you to:

- Pay your bill over the phone
- Check your account balance
- Submit meter readings
- Check your last bill date
- Check your last transaction date and amount

And during December and January all callers to our 24 hour automated telephone service will be entered into a draw for a chance to win 1 of 10 Slim and Lite PSP's! So, if you want to enjoy games, movies or music on the go, or share it with someone else;

Call **1850 632 632** for our English and Irish language services.

Call **1850 633 633** for our Polish, Russian and Mandarin Chinese language services.

To complete your call you will need your account and GPRN numbers from the top right hand side of your bill.

Terms and Conditions apply and are available on written request to Bord Gáis Energy Supply Terms and Conditions Request, PO Box 10943, Dublin 1. Ten winners will be chosen from customers who have called our 24 hour automated telephone service between 29th November 2007 and 31st January 2008 and successfully submit a meter reading or complete an enquiry or transaction.

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SLIM & LITE



PlayStation®Portable

Choose the easiest way to pay

Bord Gáis Energy Supply provides you with many easy ways to pay your natural gas bill. The choice is simply up to you.

Direct Debit

Direct Debit is the easiest way to pay your natural gas bill. The amount billed is debited straight from your bank account making it one of the most convenient ways to pay your bill.

There are three ways to sign up for Direct Debit;

- **Online**
Sign up online by visiting www.bordgaisenergysupply.ie and register your account by choosing 'Register Here'. Once registered, choose 'Sign up for Direct Debit' and follow the instructions.
- **Post**
Fill out the Direct Debit mandate form on the back of your natural gas bill and send it in to us*. You can also download this form from www.bordgaisenergysupply.ie.
- **Phone**
Sign up by calling **1850 632 632** - it's easy, there is no form filling or signature required.

24 Hour Telephone Payment Service

You can pay with your Laser or Credit Card over the phone. Call **1850 632 632** and you can also check your account balance, last transaction amount and date and the last bill date.



Online

You can pay your bill online using your Laser or Credit Card, by visiting www.bordgaisenergysupply.ie and choosing 'Register Here'. Simply follow the instructions.

Cash

You can pay your bill where you see any PayPoint, Payzone or PostPoint sign or at any Post Office. You can pay it in full or make a minimum payment of €20. Please have your natural gas bill with you.

Cheque by Post

Send a cheque in the post payable to Bord Gáis Energy Supply, together with your completed Bank Giro Credit Transfer slip, attached to the bottom of your bill. Send it to, Bord Gáis Energy Supply, PO Box 10943, Dublin 1.

ATM

Bank of Ireland customers can pay their natural gas bill through any Pass Point ATM.

If you have any queries on the different ways of paying your bill please call us on **1850 632 632**.

Please note: allow 5 working days for payments to appear on your account.

They were on to a winner with Direct Debit!

The rewards and convenience of paying your natural gas bill by Direct Debit really came home to 10 lucky winners in our draw for 10 Sony Bravia LCD televisions. By simply signing up to payment by Direct Debit these lucky winners are now enjoying wide screen viewing. Congratulations to:



So why don't you sign up today and enjoy the convenience of Direct Debit.

Get great advice on a great range of gas appliances

We are delighted to provide you with details of the Bord Gáis Energy Supply Stores where you can get expert advice on the right appliance for your needs. Each store is independently owned and stocks a large variety of natural gas appliances from established brands. You can choose from a range of natural gas fires, cookers, stoves, and hobs; available in many styles from traditional to contemporary.

The Gas Man, 28 Fassaugh Avenue, Cabra, Dublin 7, Phone 01 868 6022

Mowlds Heating, 259 Crumlin Road, Crumlin, Dublin 12, Phone 01 455 9837

DC Gas, 103 Malahide Road, Donnycarney, Dublin 5, Phone 01 831 5566

Dun Laoghaire Gas, 72 Upper Georges Street, Dun Laoghaire, Co. Dublin, Phone 01 280 1322

Gas Junction Finglas, Gas Junction House, Finglas Village, Dublin 11, Phone 01 836 1101

Gas Junction Foley St. Foley Street, Dublin 1, Phone 01 856 1504

Rathmines Gas Showrooms, 135 Upper Rathmines Road, Dublin 6, Phone 01 406 5580

North Kildare Gas Centre, Main Street, Maynooth, Co. Kildare, Phone 01 629 0009

Newbridge Gas & Fireplace Centre, Toughers Business Park, Newbridge Road, Naas, Co. Kildare, Phone 045 449 236

Hagim Gas, 6 Partnership Court, The Ramparts, Dundalk, Co. Louth, Phone 042 933 7618

Byrne Gas, 52 The Glen, Waterford, Phone 051 855 593

