



“Cobweb”
taken by Eimear O’Donoghue
Loreto Clonmel, Co. Tipperary
as part of “Capture the Power”
photography competition.

IN THIS ISSUE

Bord Gáis Energy Cork City Marathon 2010	3
Your bill explained with a simple step-by-step guide	4
Cut your costs with some easy to follow heating tips	6
Switch and keep the Electricity Allowance	8

Welcome to At home

Whether it's a second helping of turkey or a sneaky mince pie (or three), we all love to indulge at Christmas. So with one year ending and another one beginning, it's time to set yourself a new goal. Ever thought of running a marathon?

The **Bord Gáis Energy Cork City Marathon** takes place again in June. Your latest issue of At home includes information on how you can take part and help raise much needed funds for charity.

You'll also find advice on **saving on the costs of heating your home** with some simple tips on reducing the energy you use. What's more, we've a helpful step-by-step guide to **understanding your bill**, and we'll show how someone receiving **Electricity Allowance** can retain it when making the Big Switch to electricity from Bord Gáis Energy.

Enjoy your latest issue of At home and if you've any questions, just drop us an email to athome@bordgaisenergy.ie. Remember, we're here to help.



TRACY KENNEDY *Head of Customer Operations*
BORD GÁIS ENERGY

VITAL STATS

Six

the number of electricity bills you will receive per year.

**7th
June 2010**

The Bord Gáis Energy Cork City Marathon takes place.

**One
degree**

lower on your thermostat can reduce annual energy consumption by 10%.



We're delighted to confirm that the Bord Gáis Energy Cork City Marathon will take place on 7th June 2010. Professional runners and amateur athletes from across Ireland will join household names like Sonia O'Sullivan to hopefully improve on the record entry level of 2009. You can take part too. So get fit and healthy, get in training and make running the 'marathon for everybody' your goal for the New Year.

Run for charity

Each year sees ordinary people become heroes by raising much-

needed funds for worthy causes. We can confirm that the Irish Cancer Society is again the official charity for the 2010 Bord Gáis Energy Cork City Marathon and participants without a nominated charity are encouraged to support them.

The marathon for everybody

If completing the entire 26.2 miles isn't for you, why not enter as a relay team? With between 2 to 5 runners on your team, you'll all share the course over 5 stages.

How to enter

Once you're over 18 you can enter online at www.corkcitymarathon.ie. Reduced early entry fees are available for applicants before 31st March 2010.

Closing date for entries is 10th May 2010.

YOUR BILL EXPLAINED

your **electricity** bill



Mr Sam Sample,
12 Any Street,
Any Town,
Any County

1

Billing period 01 Oct 09
01 Dec 09
Date of issue 07 Dec 09

Account number 1234567890

2

MPRN 12345678901

3

DG	MCC	PROFILE
DG1	MCC01	01

4

5

6

METER NO.	METER READINGS			ELECTRICITY USED kWh	METER READING TYPES
	PRESENT	MINUS	PREVIOUS		
Z000001234	6010		5065	945	A: Actual reading C: Customer reading E: Estimated reading

7

8

Discount Tariff - Urban Day (01 Oct 09 to 01 Dec 09)

Description	Units	Rate	AMOUNT €
Standing Charge	61 days	25.20 cent/day	15.62
24 hour Units	945	14.10 cent/kWh	133.25
Direct Debit Discount		12%	15.99 CR
Total excluding V.A.T.			132.88
V.A.T. @ 13.5%			17.94
Invoice Total			150.82

9

See reverse for:
Fuel mix and CO₂ emissions

PLEASE PAY BY	TOTAL €
Direct Debit 21 Dec 09	150.82

Emergency number
1850 372 999

Bord Gáis Eireann
Registered office:
Gasworks Road, Cork
VAT Number: IE 9Y661020

Payment within 14 days from date of issue

Page 1 of 1



AIB Bank, 40/41 Westmoreland Street, Dublin 2
Account number: 13007016 Sort code: 93-33-84 BIC: AIBKIE2D
IBAN: IE95 AIBK 9333 8413 0070 16



BANK GIRO CREDIT TRANSFER

CASH COINS	€	
TOTAL CASH	€	
CHQs. ETC.	€	

Customer account no.

1234567890

Mr Sam Sample

TOTAL € 150.82

PLEASE DO NOT MARK BELOW THIS LINE

01234 123456789012 0123456 931039

Your bill explained

1 Bill address

The address the bill is sent to for payment.

2 Account number

Please quote this number when contacting our customer service department.

3 MPRN

The MPRN (Meter Point Reference Number) is unique to your current premises and identifies your meter connection point. If your meter is changed the MPRN number remains the same.

4 DG

The DG code is an industry code representing your distribution use of system group.

5 MCC

The MCC code is an industry code representing your meter configuration code.

6 Profile

The profile code is an industry code representing your load profile classification.

7 Meter number

The meter number is unique to the physical meter. If your meter is replaced the meter number will change.

8 Meter readings

The main abbreviations used for readings are A – an actual reading carried out by ESB Networks, C – a reading submitted by the customer and E – an estimate by ESB Networks.

9 Standing charge

This charge is a fixed amount per day and is for the fixed costs associated with providing your electricity supply.

Some tips on heating your home this winter

With the winter chill in the air, you'll really appreciate the warmth of home. We want to help you heat your home efficiently while helping you reduce your heating costs.

Night storage heaters

If you chose to heat your home with electricity, night storage heaters are the most cost efficient as you can avail of cheaper units of electricity at night. They work by generating heat at night, storing it and then releasing it throughout the day.

If you have a night storage heater in your home, you could save money by operating it more efficiently:

- Thermostats should be set to 18°C in bedrooms and to 20°C elsewhere.
- Set the timer to only store sufficient heat for your needs during the day.
- Turning your thermostat from 21°C to 20°C can save you a considerable amount on your electricity bill.
- Ensure the controls are set so heat is not released too quickly from the heater.
- Don't dry clothes on heaters as it stops them working to their full potential and can create condensation.
- To avail of the cheaper night unit rates when using your storage heater, a night storage meter should be fitted in your home.

To receive our energy saving tips booklet please call 1850 22 22 55 or view it on www.bordgaisenergy.ie



TIPS TO REDUCE HEAT LOSS

- **Keep curtains closed at night and ensure that the curtains don't hang over the heaters, as this will funnel heat loss to the windows.**
- **Keep internal doors closed to reduce heat loss into unoccupied rooms.**
- **Insulate your attic more than 200mm in thickness and save up to 20% on your home heating bill.**
- **Consider installing cavity wall insulation to reduce heat loss.**
- **Double glazed windows are very important as a large amount of heat loss occurs through windows.**
- **Ensure window frames are sealed to prevent draughts entering the house.**

Other types of heaters

Fan heaters should be used sparingly in the home as their motors use a lot of electricity. Other electrical heaters such as oil filled radiators, halogen lamps and electric fires, are as efficient as each other but don't benefit from the cheaper night rate units.

Implementing these tips will ensure that your home remains warm, you use less electricity, and you cut down on your overall heating costs.



Did you know that those eligible for the Electricity Allowance can also make the Big Switch?

Here's how it works

Those eligible to receive an allowance off the cost of their electricity bill can also make the Big Switch. All they need to do is have their MPRN number to hand (this is found on the top right hand corner of their bill) and visit www.thebigswitch.ie or phone 1850 46 56 66.

When switching, they should either tick the box regarding Electricity Allowance or inform the Bord Gáis

Energy representative on the phone that they receive the allowance. Their Electricity Allowance will then be paid by the Department of Social and Family Affairs directly to their bank account or at their local Post Office.

Examples of who may qualify for the Electricity Allowance are available on www.welfare.ie by searching "household benefits".

